



GWM Tank 500 Capped Price Service



GWM Tank 500 HEV Capped Price Service covers the first seven services according to your vehicle's time and distance (whichever occurs first) defined service schedule. To keep your GWM Tank 500 HEV running better for longer, contact your local GWM Dealer to book in a service today.
CY 2025 or before refers to vehicles that have a warranty start date on or before 31/12/2025
CY 2026 refers to vehicles that have a warranty start date on or after 01/01/2026.

Please refer to Terms and Conditions for more information.

SERVICE EVENT	TIME/ DISTANCE	GWM Tank 500 HEV		GWM Tank 500 PHEV	GWM Tank 500 3.0TD
		CY 2025 (and before)	CY 2026		
1 st service	12 months/ 10,000km	\$300*	\$290*	\$315*	\$540*
2 nd service	24 months/ 25,000km	\$580*	\$565*	\$500*	\$540*
3 rd service	36 months/ 40,000km	\$990*	\$945*	\$640*	\$540*
4 th service	48 months/ 55,000km	\$580*	\$570*	\$740*	\$540*
5 th service	60 months/ 70,000km	\$300*	\$290*	\$740*	\$540*
6 th service	72 months/ 85,000km	\$990*	\$945*	\$950*	\$540*
7 th service	84 months/ 100,000km	\$300*	\$290*	\$365*	\$540*

*Maximum payable for standard scheduled servicing (normal operating conditions) for a nominated number of months/kilometres (whichever occurs first) up to a maximum number of 7 services. Please contact your GWM Dealer for a service quote. Capped Price Service applies from the date the vehicle is first registered. Excludes replacement of wear and tear items, additional maintenance for severe driving conditions and general maintenance.



GWM
Vehicles
CPS Eligibility
Period



Customers must present GWM Vehicles for servicing within a specified period or km range from each Scheduled Service interval for the relevant GWM Vehicle (**'Eligibility Period'**). If a GWM Vehicle is presented outside the valid eligibility periods for the nominated Scheduled Service interval, the Program will not apply to the GWM Vehicle. If a GWM Vehicle is presented before the Scheduled Service interval, the relevant service may be performed early within the Program Period and the next service interval will commence from that time and/or distance. This will bring all future intervals forward by the corresponding time and/or distance.

Model	Max Time Before due Date	Max Mileage Before Due KM's	Max Time After Due Date	Max Mileage After Due KM's
Jolion	2 Months	2,000 KM's	3 Months	3,000 KM's
Cannon 2.0L				
H6 incl GT				
Ora 3				
Model	Max Time Before due Date	Max Mileage Before Due KM's	Max Time After Due Date	Max Mileage After Due KM's
Ora 5 EV SUV	2 Months	2,000 KM's	2 Months	2,000 KM's
Cannon 2.4T				
Cannon Alpha				
Tank 300				
Tank 500				



GWM Tank 500 HEV Service Schedule



Service at either Time or Mileage interval, whichever occurs first.

Months or Mileage *1000km		12	24	36	48	60	72	84	96	108	120
		10	25	40	55	70	85	100	115	130	145
Engine oil*		R	R	R	R	R	R	R	R	R	R
Washer - Drain plug of oil pan*		R	R	R	R	R	R	R	R	R	R
Engine oil filter*		R	R	R	R	R	R	R	R	R	R
Fuel filter*		R	R	R	R	R	R	R	R	R	R
Throttle Valve & Intercooler Hoses	Standard Service		I		I		I		I		I
	Severe Use Service		C		C		C		C		C
Spark plug				R			R			R	
Transmission Fluid and Pressure Filter		First replace at 40,000km/36Mths, then every 45,000Km/36Mths									
Water Pump Belt		Replace every 100,000km									
Transfer case oil*		First replace at 40,000km/36Mths, then every 45,000Km/36Mths									
Differential gear oil* (front and rear)		First replace at 40,000km/36Mths, then every 45,000Km/36Mths									
Important bolts and nuts		I	I	I	I	I	I	I	I	I	I
Disc brake		I	I	I	I	I	I	I	I	I	I
Tyre pressure and wear and visual alignment check		I	I	I	I	I	I	I	I	I	I
Ball joint and dust cover		I	I	I	I	I	I	I	I	I	I
Air filter element*		I	R	I	R	I	R	I	R	I	R
Air conditioner filter*			R		R		R		R		R
Radiator (appearance)		I	I	I	I	I	I	I	I	I	I
Intercooler (appearance)		I	I	I	I	I	I	I	I	I	I
Carbon canister filter*			C		C		C		C		C
Engine coolant		Replace every 60,000 km/48Mths									
Power battery pack coolant		Replace every 60,000 km/48Mths									
Brake fluid		Replace every 45,000Km/36Mths									
Sunroof drainage pipe		I	I	I	I	I	I	I	I	I	I
Battery and Connection		I	I	I	I	I	I	I	I	I	I
Leakage(oil/water/electricity/air)		I	I	I	I	I	I	I	I	I	I
Lighting		I	I	I	I	I	I	I	I	I	I
Detailed EV Battery Inspection to be done every 2nd Service	EV Batt. Bolts on Pack and Chassis		I		I		I		I		I
	EV Batt. pack (appearance)		I		I		I		I		I
	EV Batt. Pack High & Low Volt. Connectors		I		I		I		I		I
	EV Batt. Health Status Parameters		I		I		I		I		I
Parking brake operation		I	I	I	I	I	I	I	I	I	I
Recall/ Service Campaign check		I	I	I	I	I	I	I	I	I	I
Road test quality control		I	I	I	I	I	I	I	I	I	I

R =Replace, I = Inspect, C= Clean



GWM Tank 500 PHEV Service Schedule



Service at either Time or Mileage interval, whichever occurs first.

Months or Mileage *1000km		12	24	36	48	60	72	84	96	108	120
		10	25	40	55	70	85	100	115	130	145
Engine oil		R	R	R	R	R	R	R	R	R	R
Engine oil drain plug washer		R	R	R	R	R	R	R	R	R	R
Engine oil filter		R	R	R	R	R	R	R	R	R	R
Throttle Valve and Intercooler Hoses	Standard Service		I		I		I		I		I
	Severe Use Service		C		C		C		C		C
Spark plug		First replace at 60 Months / 70,000kms, then every 48 Months / 60,000kms									
Water Pump belt		Inspect every 2nd Service, and replace every 144 Months / 175,000kms									
Transfer case oil		First replace at 40,000km/36Mths, then every 45,000km/36Mths									
Automatic Transmission and Pressure Filter		First replace at 72 Months / 85,000kms, then every 72 Months / 90,000kms									
Tension of important fasteners		I	I	I	I	I	I	I	I	I	I
Disc brake front and rear		I	I	I	I	I	I	I	I	I	I
Tyre pressure and wear		I	I	I	I	I	I	I	I	I	I
Ball joint and dust cover		I	I	I	I	I	I	I	I	I	I
Air cleaner element			R		R		R		R		R
Air conditioner filter element			R		R		R		R		R
Canister filter cleaning				C			C			C	
Engine coolant					R				R		
Brake fluid				R			R			R	
Front and Rear Differential Oil					R				R		
EV Driving System Coolant		First replace at 60 Months / 70,000kms, then every 60 Months / 75,000kms									
Detailed EV Battery Inspection to be done every 2nd Service	EV Batt. Bolts on Pack and Chassis		I		I		I		I		I
	EV Batt. pack (appearance)		I		I		I		I		I
	EV Batt. Pack High & Low Volt. Connectors		I		I		I		I		I
	EV Batt. Health Status Parameters		I		I		I		I		I
High Voltage Harness and Power Supply system		I	I	I	I	I	I	I	I	I	I
Charging Port + Port Drain Pipe		I	I	I	I	I	I	I	I	I	I
Electric Drive Assembly		I	I	I	I	I	I	I	I	I	I
High and Low Temp. Coolant Overflow Tank		I	I	I	I	I	I	I	I	I	I
Radiator (appearance)		I	I	I	I	I	I	I	I	I	I
Battery		I	I	I	I	I	I	I	I	I	I
Sunroof		I	I	I	I	I	I	I	I	I	I
Sunroof drain		I	I	I	I	I	I	I	I	I	I
Door Handles		I	I	I	I	I	I	I	I	I	I

R =Replace, I = Inspect, C= Clean



GWM Tank 500 3.0TD Service Schedule



Service at either Time or Mileage interval, whichever occurs first.

Months or Mileage *1000km		12	24	36	48	60	72	84	96	108	120
		10	25	40	55	70	85	100	115	130	145
Engine oil		R	R	R	R	R	R	R	R	R	R
Washer - Drain plug of oil pan*		R	R	R	R	R	R	R	R	R	R
Engine oil filter*		R	R	R	R	R	R	R	R	R	R
Fuel filter*			R		R		R		R		R
Throttle Valve EGR Valve and Cooler	Standard Service	I	I	I	I	I	I	I	I	I	I
	Severe use / When Required	Clean if excessive carbon deposit is found									
Generator Fan Belt		I	I	I	I	I	I	I	I	I	I
Transmission Oil and Transmission Filter		First replace 60 Months / 70,00kms, then replace every 60 Months / 75,000kms									
Transfer Case Oil*	Standard Service	First replace 84 Months / 100,000kms, then replace every 84 Months / 105,000kms									
	Severe use	Replace every 50,000kms									
Front and Rear Differential Oil*		First replace at 48 Months / 55,000kms, then every 48 Months / 60,000kms									
Important Nuts and Bolts		I	I	I	I	I	I	I	I	I	I
Braking System		I	I	I	I	I	I	I	I	I	I
Tyre Pressure and Wear		I	I	I	I	I	I	I	I	I	I
Ball Joint and Dust Cover		I	I	I	I	I	I	I	I	I	I
Engine Air Filter*			R		R		R		R		R
Air Condition Filter**			R		R		R		R		R
Engine and Intercooler Coolant*		First replace at 48 Months / 55,000kms, then replace every 48 Months / 60,000kms									
Brake Fluid*				R			R			R	
High and Low Temp. Coolant Overflow Tanks		I	I	I	I	I	I	I	I	I	I
Radiator (Appearance)		I	I	I	I	I	I	I	I	I	I
Intercooler (Appearance)		I	I	I	I	I	I	I	I	I	I
Battery		I	I	I	I	I	I	I	I	I	I
Sunroof		I	I	I	I	I	I	I	I	I	I
Sunroof Drainpipe		I	I	I	I	I	I	I	I	I	I
Door Handles		I	I	I	I	I	I	I	I	I	I
Vehicle Body Condition		I	I	I	I	I	I	I	I	I	I

R =Replace, I = Inspect, C= Clean



GWM Servicing - Severe duty Driving Conditions

As with all vehicles, Severe Duty Driving Conditions requires additional maintenance requirements to ensure your vehicle is running at its best. Conditions may vary depending on the operation of your vehicle, so whilst the below list is a good indicator of Severe or Heavy-Duty Driving conditions, it is always best to refer to your local GWM Authorised Service Location for further assistance and advice.

To find your closest location, please follow this link:

Severe Duty Driving Conditions include but are not limited to:

- Repeated short trips of less than 16km when outside temperatures remain below freezing or normal vehicle operating temperature is not achieved.
- Repeated extensive periods of idling, such as use as a taxi, rideshare, door-to-door delivery, or other uses that include extended periods of idling.
- Operating the vehicle in off-road or dusty conditions, including but not limited to unpaved roads, dusty roads, sandy roads etc.
- Repeatedly towing a trailer or caravan, using the vehicle with a rooftop carrier installed, or carrying maximum vehicle loads.
- Repeated use of "Launch Control" mode in applicable vehicles.
- Hard Driving, such as track use or driving with frequent hard accelerations.

If you find your vehicle meeting one or more of the above conditions, please shorten your service interval, apply any "Severe Duty" Service conditions to your vehicle, and/or, carry out an interim service on your vehicle. Service actions completed as "Severe Duty Driving" are not included in Capped Price Servicing and are at an additional expense to the customer.

You may also find your vehicle is subject to specific "Severe Duty service requirements". Please refer to your service schedule for more information.

H6GT PHEV

- Replace Rear Electric Drive Axle Oil every 60,000kms if vehicle driven under Severe Duty Conditions.

Diesel Variant Vehicles

- GWM recommends inspection of Throttle Valve and EGR High and Low Valve and Cooler every second service. Under Severe Duty Conditions GWM recommends these components are cleaned of carbon deposits when required.

GWM would also like to remind drivers that routine checks and vehicle cleaning conducted by the driver/owner are essential to ensuring your vehicle is running at its best.

This includes checking the oil level, the washer fluid level, and ensuring your vehicle is regularly and thoroughly cleaned to avoid any damage to paint and/or to avoid rust when vehicles are operated in and/or reside in "salty" areas such as beachside areas, river areas, etc.

GWM refers the customer to their owner's handbook for more information about their vehicle, its maintenance and checks they can do to ensure their vehicle is running smoothly.



GWM Capped Price Servicing

Customer Terms and Conditions

Defined Terms:

CPS Pricing Sheet means the documented scheduled service intervals and their corresponding Service Price for a particular model and grade of GWM Vehicle available on the GWM Australia, web site.

GWM means HAVAL Motors Australia Pty Ltd (ABN 68 166 119 795).

GWM Dealer means an authorised GWM Dealership who is participating in the GWM Australia Capped Price Servicing Program.

GWM Vehicle means a vehicle imported and distributed in Australia by GWM and sold by a GWM with an entitlement to GWM Capped Price Servicing after the commencement of this GWM Capped Price Servicing Program on 1 December 2020.

Owner's Handbook means the manuals supplied with sale of a GWM Vehicle, including the Scheduled Service records.

Program means the pre-determined maximum servicing cost structure established by GWM under these terms and conditions.

Program Period means, in respect of a GWM Vehicle, the period commencing on the first registered date as set out in the Owner's Handbook for the GWM Vehicle (or recorded in GWM database) and ending on the first to occur of distance travelled or time elapsed as shown on the CPS pricing sheet relevant to the particular model and grade of GWM Vehicle.

Service Price means, with regard to a Scheduled Service for a GWM Vehicle, price specified for the relevant Scheduled Service for that model and grade of vehicle as at the time of the first registration date of the GWM Vehicle shown on the CPS Pricing Sheet.

Scheduled Service means a maintenance service to a GWM Vehicle conducted in accordance with the scheduled service intervals as set out in the Owner's Handbook or the relevant servicing schedule for that particular GWM Vehicle listed shown on the CPS Pricing Sheet.

CY 2024 refers to "Customer Year" (CY). A vehicles Customer Year is determined as its warranty start date. Vehicles with a CY 2024 have a warranty start date on or before 31st December 2024 (31/12/2024). Please speak to a dealer, most convenient to you, to find your warranty start date.

CY 2025 refers to "Customer Year" (CY). A vehicles Customer Year is determined as its warranty start date. Vehicles with a CY 2025 have a warranty start date on or after 1st January 2025 (01/01/2025). Please speak to a dealer, most convenient to you, to find your warranty start date.

1. GWM Vehicle owners will be entitled to Scheduled Services for GWM Vehicles at participating GWM Dealers for no more than the Service Price during the Program Period.



2. The Program provides a Service Price for each Scheduled Service including the following items:
 - a) labour;
 - b) parts;
 - c) lubricants; and
 - d) sundries;

to the extent the above items are covered by the relevant Scheduled Service for Vehicles operated in 'Normal' driving conditions.
3. The Program excludes the following items:
 - a) replacement of wear and tear items such as tyres, brake pads, wiper blades, drive belts etc;
 - b) fluids, additives and treatments not specified as part of the relevant Scheduled Service;
 - c) additional repairs found to be required at the time of service not specified as part of the relevant Scheduled Service;
 - d) accident damage;
 - e) repairs or additional work for vehicles operated in 'Severe' conditions;
 - f) additional work due to modification from original specification, such as LPG, turbochargers, drive trains, suspensions etc;
 - g) fitment of non-genuine parts or non-genuine accessories;
 - h) adjustments and/or any additional work deemed necessary due to excessive wear and tear, misuse or lack of maintenance, and
 - i) adjustments and/or any additional work deemed necessary to support non-standard driving conditions.
4. The Program covers GWM Vehicles used under 'Normal' driving conditions. Vehicles that have been used in 'Severe' driving conditions may require additional work and also additional servicing at more frequent intervals. Any such additional work and additional servicing is not covered by the Program and is subject to additional charges. GWM Dealers will advise customers if any such work is required and the costs of the work. The customer's consent to the additional work will be obtained by GWM Dealers prior to the work being undertaken.
5. Customers must present GWM Vehicles for servicing within a specified period or km range from each Scheduled Service interval for the relevant GWM Vehicle (**refer page 2**) If a GWM Vehicle is presented outside the valid eligibility periods for the nominated Scheduled Service interval, the Program will not apply to the GWM Vehicle. If a GWM Vehicle is presented before the Scheduled Service interval, the relevant service may be performed early within the Program Period and the next service interval will commence from that time and/or distance. This will bring all future intervals forward by the corresponding time and/or distance.



6. The Program excludes:
 - a) Excludes Government & Rental vehicles;
 - b) Privately imported vehicles;
 - c) 'grey import' vehicles, i.e. vehicles imported other than through authorised GWM Australia channels;
 - d) Services already claimed under this GWM Australia CPS Program; and
 - e) Vehicles presented outside the Eligibility Period.any other exclusions that GWM may apply from time to time.
7. The entitlement to Scheduled Services for no more than the Service Price under the Program is automatically transferred on change of ownership of a GWM Vehicle and remains with the GWM Vehicle until the expiration of the Program Period.
8. Entitlements under the Program are not transferable to any other vehicle.
9. The Service Prices are published on GWM Australia web site The Service Prices for each Vehicle is the Service Price that was current at the time when the Vehicle was first registered by an authorised GWM Dealer. Customers should check with GWM Dealers or on the GWM website to confirm the Service Price for the Scheduled Service at the time of booking the Scheduled Service.
10. No refund is payable to an owner in respect of a GWM Vehicle for any services under the Program which are not claimed during the Program Period.
11. These Terms and Conditions are effective from 1 December 2021 and are subject to amendment by GWM from time to time however the Service Prices applicable to GWM Vehicles already sold will not be amended. Amendments will be published on the GWM Australia website and will take effect immediately on publication.